



Deans, Faculty, and Coordinators,

We wanted to clarify the two different kinds of Follett Discover that are available for everyone to use when submitting their adoptions each semester.

**You are receiving this message because you have been set up as a Concierge in the system.**

**Follett Discover Adopt:**

The Follett Discover Adopt tool is for **Faculty ONLY in Brightspace**. You will see that the link for this is built into your LMS in D2L as an option in the top right of your page labeled "Follett Discover". You must be faculty to have the use of this adoption tool and it will show only your classes that you have been assigned for the semester. So if you have no class assignment that has been designated for you yet, no classes will show up when you enter the portal.

**Follett Discover Concierge:**

**The Follett Discover Concierge tool is for Administrative, Faculty Coordinators use ONLY.** This is a separate portal that you will have to go to and log in to use. **If you were designated as a department administrator or Faculty Coordinator that is allowed to submit adoptions for multiple classes, then you will use this portal.** Some of you will have one or multiple departments allowed, and you can see all of the courses currently open for the departments you have been given permission for. You just choose the specific class and CRN that you are adopting for. If you are faculty and also a designated admin for a department, we still ask that you use the Discover link in your LMS for your personal adoptions, and the concierge link for all other departmental adoptions.

**This is the link for Follett Discover Concierge:** <https://tric.follettdiscover.com>

Everyone was sent an invitation last week to go to and set up a password for Concierge. **The link is only ever good for 24 hours.** We will be resending the invitations to Concierge this morning, please take a moment to follow the link and set up your password then bookmark the page so that you can access it easily in the future.

**We have added two additional Follett Discover Adopt training sessions for October 2, 2024. Follett Discover Adopt Initial Training Sessions are available in Compass on the Learner Home page:**

[Bookstore – Follett Discover Adopt Training Session FDEV6622.](#)

If you are experiencing difficulties getting set up, please reach out to Jessica Manfroni at [j.manfroni@follett.com](mailto:j.manfroni@follett.com) or Mark Kuepfer (1333) [m.kuepfer@follett.com](mailto:m.kuepfer@follett.com)