

COMEBACK PROGRAM FAQS

Debt forgiveness programs to help you continue your education.

	TRI-C COLLEGE COMEBACK	OHIO COLLEGE COMEBACK COMPACT	CUYAHOGA COUNTY DEBT REPAYMENT
What are the eligibility requirements?	 You have an active Tri-C application on file (available at tri-c.edu/apply). You haven't attended Tri-C within two or more semesters before you want to start classes. You have a minimum cumulative 2.0 GPA at the time of your application. Your Free Application for Federal Student Aid (FAFSA) is current, if applicable (available at tri-c. edu/fafsa). You have an approved Satisfactory Academic Program appeal for the current semester if you want to regain financial aid (available at tri-c.edu/sap). 	 You have an active Tri-C application on file (available at tri-c.edu/apply). You haven't attended Tri-C within two or more semesters before you want to start classes. You have a minimum cumulative 2.0 GPA at the time of your application. Your debt is certified to the Ohio Attorney General collection — not assigned to a special counsel. You cannot currently be involved in bankruptcy proceedings. To view the full eligibility requirements, visit the Ohio College Comeback website: ohiocollegecomeback.org 	 You have an active Tri-C application on file (available at tri-c.edu/apply). You have resided in Cuyahoga County for at least one year. You have been previously enrolled at a public higher education institution in the state of Ohio. You haven't attended Tri-C or Cleveland State University within one semester (not including the summer) or earlier before you want to start classes. You have previously incurred institutional debt from that institution, which is preventing your continued progression to a certificate, degree or credential (not including federal student loan debt). You must meet the federal Pell Grant income eligibility requirements through a student aid report or institutional award letter. You are seeking to re-enroll at Cleveland State University or Tri-C.
How do I apply?	Complete this interest form at tri-c.edu/comeback.	Complete these interest forms: Debt Forgiveness Programs: tri-c.edu/comeback Ohio College Comeback Compact Eligibility and Participation Agreement: tri-c.edu/occcagreement	Complete these interest forms: Debt Forgiveness Programs: tri-c.edu/comeback Cuyahoga County Debt Repayment Eligibility: cngc.org/appointment
What happens after I complete the interest form?	You will receive an approval or denial email with more information about your options and/or next steps.	You will receive an approval or denial email with more information about your options and/or next steps.	You will be informed of your ineligibility or eligibility and the next steps while completing the form.
When will I know if I am eligible?	Please allow three to five business days for processing.	Please allow three to five business days for processing.	If you are approved for the Cuyahoga County Debt Repayment program, you will be notified during the appointment with a College Now advisor.

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How do I register for classes?	If you are approved for the Tri-C College Comeback program, you will receive an email with instructions on how to register. You must complete your registration in person with Admissions and Financial Services or via email. Visit tri-c.edu/enrollment-center for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit tri-c.edu/counseling for more information.	If you are approved for the Ohio College Comeback Compact program, you will receive an email with instructions on how to register. You must complete your registration in person with Admissions and Financial Services or via email. Visit tri-c.edu/enrollment-center for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit tri-c.edu/counseling for more information.	If you are approved for the Cuyahoga County Debt Repayment program, you will receive an approval email with instructions on how to register. You must complete your registration in person with Admissions and Financial Services or via email. Visit tri-c.edu/enrollment-center for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit tri-c.edu/counseling for more information.
Can I register online through my Tri-C space?	No, you must register in person or via email. Visit <u>tri-c.edu/enrollment-center</u> for the Admissions and Financial Services locations and hours.	No, you must register in person or via email. Visit <u>tri-c.edu/enrollment-center</u> for the Admissions and Financial Services locations and hours.	No, you must register in person or via email. Visit tri-c.edu/enrollment-center for the Admissions and Financial Services locations and hours.
Is there a minimum number of credits I must take for each program?	You must enroll in at least one course that is part of your academic plan. If you have just returned from Academic Dismissal or passed a Satisfactory Academic Progress appeal, you may need to take additional credits.	You must enroll at Tri-C for six or more credits that are part of your academic plan, or you can enroll at another institution and have the Tri-C transcript released.	You must enroll in at least one course as part of your academic plan. If you have just returned from Academic Dismissal or passed a Satisfactory Academic Progress appeal, you may need to take additional credits. Students can also enroll in noncredit programs.
Do I need to pay at the time of registration?	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit tri-c.edu/payingforcollege for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit tri-c.edu/payingforcollege for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit tri-c.edu/payingforcollege for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.
How do I pay for the current semester?	You must be able to pay for the current semester at the time of registration. If using financial aid, you must be in good standing and have completed the Free Application for Federal Student Aid (FAFSA). If paying in full or setting up a payment plan, Comeback students must do so in person with Admissions and Financial Services or via email.	You must be able to pay for the current semester at the time of registration. If using financial aid, you must be in good standing and have completed the Free Application for Federal Student Aid (FAFSA). If paying in full or setting up a payment plan, Comeback students must do so in person with Admissions and Financial Services or via email.	You must be able to pay for the current semester at the time of registration. If using financial aid, you must be in good standing and have completed the Free Application for Federal Student Aid (FAFSA). If paying in full or setting up a payment plan, Comeback students must do so in person with Admissions and Financial Services or via email.

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What if my past-due debt is more than the amount approved through my debt	If your past-due debt is over the approved amount, you must pay the overage amount in full at the time of registration. This amount cannot be added to the balance of the current term and must be paid directly to Tri-C. Admissions and Financial Services	If your past-due debt is over the approved amount, you must pay the overage amount in full at the time of registration. This amount cannot be added to the balance of the current term and must be paid directly to Tri-C. Admissions and Financial Services	If your past-due debt is over the approved amount, you must pay the overage amount in full at the time of registration. This amount cannot be added to the balance of the current term and must be paid directly to Tri-C. Admissions and Financial Services
forgiveness program?	can assist students with payments. View Admissions and Financial Services hours and locations: tri-c.edu/enrollment-center	can assist students with payments. View Admissions and Financial Services hours and locations: tri-c.edu/enrollment-center	can assist students with payments. View Admissions and Financial Services hours and locations: tri-c.edu/enrollment-center
What are the requirements for the program once I have been approved to participate?	 You must have a yearlong financial aid plan. You must meet with an academic counselor. Visit tri-c.edu/counseling. You must have a DegreeWorks academic plan. You must be enrolled in at least one course as part of your academic plan. You must pay the tuition and fees in full or the payment plan amounts by the due dates. 	 You must have a yearlong financial aid plan. You must meet with an academic counselor. Visit tri-c.edu/counseling. You must enroll in at least six credits toward an associate degree or certificate. You must pay the tuition and fees in full or the payment plan amounts by the due dates. 	 You must have a yearlong financial aid plan. You must meet with an academic counselor. Visit tri-c.edu/counseling. You must enroll in at least one course as part of your academic plan. You must pay the tuition and fees in full or the payment plan amounts by the due dates.
What are the program participation requirements to qualify for debt forgiveness?	 Pass the course(s) to earn credits toward your certificate or degree. Maintain a minimum GPA of 2.0. Lock your DegreeWorks academic plan. Pay the tuition in full or the payment plan amounts by the due dates. Contact eunice.cabrera@tri-c. edu to confirm you met all the requirements. 	 Pass the courses, earning at least six credits toward your certificate or degree. Maintain a minimum GPA of 2.0. Pay the tuition in full or the payment plan amounts by the due dates. Contact eunice.cabrera@tri-c. edu to confirm you met all the requirements. 	Send your class schedule to eunice.cabrera@tri-c.edu. Sign the Cuyahoga County Debt Repayment Award Agreement. Pay the tuition in full or the payment plan amounts by the due dates. Contact eunice.cabrera@tri-c.edu to confirm you meet all the requirements.
When does the debt get paid?	The previous balance (up to \$1,000) is paid when you meet all the program requirements. You must contact eunice.cabrera@tri-c.edu at the end of the semester to verify that all the requirements have been completed. If all the requirements have been met, the debt forgiveness process will begin. Please allow five to seven business days.	The previous balance (up to \$5,000) is paid when you meet all the program requirements at Tri-C or the compact institution. Learn more at tri-c.edu/comeback. Contact eunice.cabrera@tri-c.edu at the end of the semester to verify that you have completed all the requirements. Once all the requirements have been met, the debt forgiveness process will begin, which can take up to 20 weeks.	The previous balance (up to \$2,000) is paid when you meet all the program requirements. The debt forgiveness process could take up to four weeks to complete after the award agreement has been signed.

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When does the debt clear with the Ohio Attorney	Debt at the Ohio Attorney General's Office cannot be discharged until you meet all the program requirements.	Debt at the Ohio Attorney General's Office cannot be discharged until you meet all the program requirements.	Debt at the Ohio Attorney General's Office cannot be discharged until you meet all the program requirements.
General's Office?	If you have met all the requirements, please allow two weeks for the debt to be cleared.	If you have met all the requirements, please allow up to 20 weeks for the debt to be cleared.	If you have met all the requirements, please allow up to four weeks for the debt to be cleared.
Can my tax refund be offset while	Yes. Debt forgiveness occurs after all the participation requirements have been completed successfully.	Yes. Debt forgiveness occurs after all the participation requirements have been completed successfully.	Yes. Debt forgiveness occurs after all the participation requirements have been completed successfully.
participating in the program?	Participating in a debt forgiveness program won't prevent you from getting your tax refund offset.	Participating in a debt forgiveness program won't prevent you from getting your tax refund offset.	Participating in a debt forgiveness program won't prevent you from getting your tax refund offset.
	If you owe the Ohio Attorney General Office and/or another agency, all or a portion of your refund could be applied as a payment toward that debt.	If you owe the Ohio Attorney General Office and/or another agency, all or a portion of your refund could be applied as a payment toward that debt.	If you owe the Ohio Attorney General Office and/or another agency, all or a portion of your refund could be applied as a payment toward that debt.
Can payments and tax offsets made to the Ohio Attorney General Office impact my financial aid refund?	Yes. Please be advised that any payments or offsets made to the Ohio Attorney General Office can also impact your financial aid refund. Those funds are non-refundable.	Yes. Please be advised that any payments or offsets made to the Ohio Attorney General Office can also impact your financial aid refund. Those funds are non-refundable.	Yes. Please be advised that any payments or offsets made to the Ohio Attorney General Office can also impact your financial aid refund. Those funds are non-refundable.
What If I need to withdraw from the course(s)?	In order to qualify for debt forgiveness, the student must remain enrolled, complete the course(s) and all the participation requirements successfully.	In order to qualify for debt forgiveness, the student must remain enrolled, complete the course(s) and all the participation requirements successfully.	In order to qualify for debt forgiveness, the student must remain enrolled, complete the course(s) and all the participation requirements successfully.
	You are financially liable for registered courses, whether you attend or not.	You are financially liable for registered courses, whether you attend or not.	You are financially liable for registered courses, whether you attend or not.
	Withdrawal from the course(s) could affect your financial aid refund.	Withdrawal from the course(s) could affect your financial aid refund.	Withdrawal from the course(s) could affect your financial aid refund.
	Visit <u>tri-c.edu/withdraw</u> for more information.	Visit <u>tri-c.edu/withdraw</u> for more information.	Visit <u>tri-c.edu/withdraw</u> for more information.
What if I need to register for the next semester and still have a	Registration holds will remain on your account throughout the semester. Past-due debt is not paid until all program requirements are verified at the end of the term.	Registration holds will remain on your account throughout the semester. Past-due debt is not paid until all program requirements are verified at the end of the term.	Registration holds will remain on your account throughout the semester. Past-due debt is not paid until all program requirements are verified.
hold on my account?	However, you are permitted to register in person for the future semester. If the requirements of the Comeback program are not fulfilled at the end of the first semester, students will not be able to enroll for future terms.	However, you are permitted to register in person for the future semester. If the requirements of the Comeback program are not fulfilled at the end of the first semester, students will not be able to enroll for future terms.	However, you are permitted to register in person for the future semester. If the requirements of the Comeback program are not fulfilled at the end of the first semester, you cannot enroll for future terms.