First Day Books at Cuyahoga Community College

First Day books is a new textbook model in collaboration with top publishers and Barnes & Noble that provides textbooks in a digital content. The cost of the textbook/digital content is included as an additional course charge on your schedule and fee statement. You will have access to the textbook/digital content on the first day of class. The digital content also may include interactive-learning platforms.

What is an Interactive or Adaptive Learning Platform?

Interactive Learning Platforms are much more than just e-books. They are interactive software platforms developed to provide an enhanced learning experience beyond reading the text. They may include multi-media video and audio presentations and animation, and adaptive quizzes and homework sets, which link directly to the related section of text when incorrect answers are given. They also allow for various levels of customization by the instructor, peer-to-peer sharing of notes, and the creation of digital flashcards you can use with smartphone apps.

Do I need an access code? How will I get my access code?

First Day books will not require an access code. Content will automatically be placed on the course and will be accessible when you sign into your course through the Learning Management System (Blackboard).

How much do First Day books cost?

The price varies depending upon the First Day book chosen by the instructor, but most First Day book(s) prices are lower than the cost to access materials directly through the publisher, and average more than 50% off the cost of printed text.

How do I pay for First Day books?

A "Book Fee Included in Tuition" will be assessed when you register for the course and posted to your student account. It will become part of your tuition bill from the College. No need to stand in line you purchase a book at the bookstore!

I do not have all the money to pay for the course charge at the time my tuition is due. Can I make payments on the additional charge?

Unfortunately, you cannot. This fee must be paid in full when you set up a tuition payment plan, as it is considered the purchase of a book for your course.

Will financial aid funds pay for my digital course materials?

Yes.

I dropped the course. Do I still need to opt-out? What about refunds?

No, you will automatically be removed from the course and access to the materials. Refunds will be issued for the First Day books following the College standard refund policy. To view the College's refund policy and refund dates, please visit: https://www.tri-c.edu/paying-for-college/withdraw-refund.html

Who should I contact if I am having trouble with access to the online content?

IT Help Desk
Convenient 24/7 help desk support to identify technical issues and technical requests for software applications and hardware support.

customercaretechsupport@tri-c.edu
216-987-4357